



Republic of the Philippines
Department of Education
Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE


18 January 2021

DIVISION MEMORANDUM
DM No. **016**, s. 2021

REITERATION OF ONLINE CUSTOMER FEEDBACK

To: OIC-Assistant Schools Division Superintendents, CID and SGOD Chiefs, Education Program Supervisors, Education Program Specialists, Section/Unit Heads, Public Schools District Supervisors, School Heads, Teaching/Non-teaching Personnel, and Others Concerned

1. In line with the **Division Memorandum No. 315, s. 2020** (Opening the Channels of Communication via DepEd Quezon's Threefold Feedback Mechanism), this Office reiterates the importance and necessity of gathering **Customer Feedback** for every transaction of **field-based personnel** with functional sections/offices in the Division of Quezon for the improvement of services in terms of results, time and behavior.
2. The **section/office head** has the primary responsibility to ensure that customer feedback is **gathered routinely** as part of quality management practices.
3. All **inter-office transactions** shall also be given feedback by the **Division employee/ internal customer** for purposes of improving internal processes.
4. Each section/office head is requested to print **Online Feedback Stabs** which can be handed to customers after each transaction. The quick survey can be accessed through **tinyurl.com/QUEZONfeedbackinquiry**.
5. Immediate and widest dissemination of this Memorandum is desired.

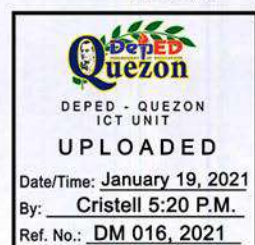

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Officer-in-Charge
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DEPEDQUEZON-TM-SDS-04-009-003



"Creating Possibilities, Inspiring Innovations"
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Feedback Mechanism



**"Feedback sa bawat
Division Office Transaction"**

*Dahil nais naming MAGHATID
ng DEKALIDAD at RESPONSIBONG
SERBISYO sa inyo, narito ang mekanismo ng
DepEd Quezon upang KAYO'Y AMING MAPAKINGGAN*

Refer to DM No. 315, s. 2020



**Agad ipaabot kung gaano kayo nasiyahan
sa serbisyong aming inihatid sa bawat
transaksyon sa aming mga tanggapan
upang lalo pa naming mapabuti
ang aming tungkulin!**

tinyurl.com/QUEZONfeedbackinquiry

YOUR FEEDBACK MATTERS

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